

DMACC ACT Survey of Student Opinioins Comparitive Results for College Services and College Environment

Source: ACT, DMACC Office of Planning and Research

ACT Survey Section	Importance or Satisfactor Rating	Category	Survey Item	ACT 2003 Value	ACT 2006 Value	ACT 2010 Value	2010 National Norm	2003 vs 2006	2003 vs 2010	2010 vs. 2010 National Norm	Significantly Different Than 2010 National Norm
	Satisfactor	Academic Services	Credit by Examination	3.48	3.50	3.62	3.95	⬇️ 0.02	⬇️ 0.14	⚠️ -0.33	*
			Financial Aid	4.00	4.02	4.19	4.02	⬇️ 0.02	⬇️ 0.19	⬇️ 0.17	
			Honors Program	3.61	3.82			⬆️ 0.21			
			Library Programs	4.03	4.05	4.27	4.26	⬇️ 0.02	⬆️ 0.24	⬇️ 0.01	
			Tutorial Services	3.79	3.85	4.14	4.15	⬇️ 0.06	⬆️ 0.35	⬇️ -0.01	
		Advising/Counseling	Academic Advising	3.79	3.95	3.95	3.91	⬇️ 0.16	⬇️ 0.16	⬇️ 0.04	
			Career Planning	3.62	3.71	3.99	3.96	⬆️ 0.37	⬇️ 0.09	⬇️ 0.03	
			Job Placement	3.37	3.42	3.75	3.77	⬇️ 0.05	⬆️ 0.38	⬇️ -0.02	
			Orientation	3.63	3.74	3.91	3.92	⬇️ 0.11	⬆️ 0.28	⬇️ -0.01	
			Personal Counseling	3.68	3.78	3.99	3.96	⬇️ 0.10	⬆️ 0.31	⬇️ 0.03	
			Student Employment Services	3.51	3.59	3.92	4.00	⬇️ 0.08	⬆️ 0.41	⬇️ -0.08	
			Co-curricular	Cultural Programs	3.43	3.54	3.92	4.12	⬇️ 0.11	⬆️ 0.49	
			Recreational Programs	3.55	3.69	4.05	4.10	⬇️ 0.14	⬆️ 0.50	⬇️ -0.05	
			Social Activities	3.54	3.65	4.01	4.08	⬇️ 0.11	⬆️ 0.47	⬇️ -0.07	
		Other Services	Computer Services	4.07	4.05	4.27	4.27	⬇️ -0.02	⬇️ 0.20	⬇️ 0.00	
			Daycare	3.32	3.40	3.91	3.91	⬇️ 0.08	⬆️ 0.59	⬇️ 0.00	
			Food Services	3.76	3.65	3.76	3.67	⚠️ -0.11	⬇️ 0.00	⬇️ 0.09	
			Parking	3.49	3.71	3.36	3.49	⬆️ 0.22	⚠️ -0.13	⚠️ -0.13	
			Residence Halls	3.35	3.23	3.95	3.77	⚠️ -0.12	⬆️ 0.60	⬇️ 0.18	
			Student Health	3.56	3.72	4.23	4.02	⬇️ 0.16	⬆️ 0.67	⬆️ 0.21	
			Student insurance	3.31	3.30			⬇️ -0.01			
	Satisfactor	Courses/ Instruction	Class Size	4.15	4.28	4.30	4.24	⬇️ 0.13	⬇️ 0.15	⬇️ 0.06	*
			Course Availability	3.46	3.56	3.72	3.67	⬇️ 0.10	⬆️ 0.26	⬇️ 0.05	
			Course Variety Offered	3.83	3.86	4.03	3.97	⬇️ 0.03	⬆️ 0.20	⬇️ 0.06	*
			Job Preparation	3.84	3.87	3.97	3.95	⬇️ 0.03	⬇️ 0.13	⬇️ 0.02	
			Major Course Content	4.20	4.25	4.09	4.03	⬇️ 0.05	⚠️ -0.11	⬇️ 0.06	*
			Program of Study Flexibility	3.84	3.89	3.99	3.94	⬇️ 0.05	⬇️ 0.15	⬇️ 0.05	
			Quality of Instruction	3.98	4.03	4.22	4.07	⬇️ 0.05	⬆️ 0.24	⬇️ 0.15	
		Facilities	Athletic Facilities	3.47	3.52	3.53	3.59	⬇️ 0.05	⬇️ 0.06	⬇️ -0.06	
			Book Store	3.77	3.73	3.76	3.79	⬇️ -0.04	⬇️ -0.01	⬇️ -0.03	
			Classroom Facilities	4.00	4.12	4.18	4.00	⬇️ 0.12	⬇️ 0.18	⬇️ 0.18	*
			Computer Availability	3.98	3.88			⚠️ -0.10			
			Computer Labs	4.09	4.10			⬇️ 0.01			
			Condition of Buildings and Grounds	4.03	4.12	4.11	4.01	⬇️ 0.09	⬇️ 0.08	⬇️ 0.10	*
			Lab Facilities	3.95	3.96	3.91	3.86	⬇️ 0.01	⬇️ -0.04	⬇️ 0.05	
			Student Center	3.81	3.85	3.78	3.77	⬇️ 0.04	⬇️ -0.03	⬇️ 0.01	
			Study Areas	3.87	3.93	3.97	3.93	⬇️ 0.06	⬇️ 0.10	⬇️ 0.04	
			Use of Activity Fees	3.43	3.46	3.65	3.51	⬇️ 0.03	⬆️ 0.22	⬇️ 0.14	*
		Faculty/ Staff	Advisor Availability	3.77	3.85	3.88	3.85	⬇️ 0.08	⬇️ 0.11	⬇️ 0.03	

		Concern for Individuals	3.69	3.77	3.82	3.73	🟡	0.08	🟡	0.13	🟡	0.09	*
		Faculty Attitude Towards Students	4.03	4.10	4.27	4.17	🟡	0.07	🟢	0.24	🟡	0.10	*
		Out of Class Instructor Availability	3.87	3.94	4.01	3.91	🟡	0.07	🟡	0.14	🟡	0.10	*
		Staff Attitude Towards Students	3.77	3.91	3.82	3.78	🟡	0.14	🟡	0.05	🟡	0.04	
	Personal Growth	This College in General	4.08	4.13	4.19	4.09	🟡	0.05	🟡	0.11	🟡	0.10	*
		Campus Media	3.58	3.67	3.61	3.58	🟡	0.09	🟡	0.03	🟡	0.03	
		Opportunities for Personal Involvement	3.59	3.66	3.65	3.71	🟡	0.07	🟡	0.06	🟡	-0.06	
		Opportunities for Student Employment	3.52	3.49	3.56	3.61	🟡	-0.03	🟡	0.04	🟡	-0.05	
		Racial Harmony	3.97	4.05	3.96	3.94	🟡	0.08	🟡	-0.01	🟡	0.02	
		Religious Activities	3.41	3.37			🟡	-0.04					
		Student Government	3.45	3.46	3.50	3.54	🟡	0.01	🟡	0.05	🟡	-0.04	
		Voice in College Policies	3.37	3.45	3.65	3.59	🟡	0.08	🟢	0.28	🟡	0.06	
	Pre Enrollment	Advisor Information Quality	3.80	3.87	3.94	3.87	🟡	0.07	🟡	0.14	🟡	0.07	
		Availability of Student Housing	3.22	3.14	3.23	3.36	🟡	-0.08	🟡	0.01	🔴	-0.13	*
		Financial Aid Info Availability	3.70	3.77	3.95	3.79	🟡	0.07	🟢	0.25	🟡	0.16	*
		Pre-enrollment Info Accuracy	3.83	3.85	3.98	3.90	🟡	0.02	🟡	0.15	🟡	0.08	*
	Rules/Procedures	Academic Calendar	3.92	3.97	4.03	3.97	🟡	0.05	🟡	0.11	🟡	0.06	*
		Academic Probation/ Suspension Rules	3.54	3.60	3.70	3.64	🟡	0.06	🟡	0.16	🟡	0.06	
		Admission Procedures	3.83	3.92	3.99	3.92	🟡	0.09	🟡	0.16	🟡	0.07	*
		Billing and Fee Payment	3.75	3.79	3.87	3.83	🟡	0.04	🟡	0.12	🟡	0.04	
		Personal Safety Security	4.02	4.05	4.04	3.93	🟡	0.03	🟡	0.02	🟡	0.11	*
		Registration Procedures	3.89	3.94	4.03	3.91	🟡	0.05	🟡	0.14	🟡	0.12	*
		Residence Hall Rules	3.51	3.53			🟡	0.02					
		Rules Governing Student Conduct	3.71	3.74	3.96	3.90	🟡	0.03	🟢	0.25	🟡	0.06	*
		Testing/Grading System	3.94	3.92	3.98	3.96	🟡	-0.02	🟡	0.04	🟡	0.02	