IOSS Board Meeting

All conference attendees present

11-14-2024

- 1. Introductions of attendees
- 2. Focus on issues/discussion topics
 - a. How to best market IOSS to others. Best kept secret!
 - b. Students with limited English skills how to best support that
 - c. Online education, especially supporting those who need developmental support
 - d. Early alert processes
 - e. First year students & services/classes
 - f. Translation services, especially for those who are in healthcare major/field
 - g. Online orientation and engaging students to prepare them to start college
 - h. Mindset
 - i. Placement options
- 3. Presentation about NOSS
 - a. Services, membership, annual conference
- 4. Presentation about IOSS
 - a. Services, annual conference, encourage to join board/become more active
 - b. America Reads campaign
 - c. Brainstorm ideas for future
 - i. Monthly meeting focused on certain topics?

Open forum discussion with all attendees

11-15-2024

Supporting students with limited English skills – best practices? Struggles?

2. Early alert systems:

- a. Dropout detective, can use the risk indicator but can be unreliable if data is old or due dates have not been set.
- b. Texting vs. Email which is better? Are students immune/ignoring these messages?
- c. Teaching instructors accessibility and the importance of keeping grades and attendance up to date.
- d. How to train and help adjuncts?
- e. Faculty connections/support & training for faculty
- f. Universal class design best practices for student success

3. Encouraging students to access resources

- a. Tutoring center
- b. Success center
- c. Advisors

4. Membership Ideas

- a. Invite other student services/faculty members
- b. Invite high school liaisons or dual credit staff
- c. Explain difference between our group and other groups
- d. Reach out to 4-year colleges to explain organization better
- e. Monthly topics/roundtables to a promote discussion (virtually)
- f. Invite ESL staff from both college and HS

5. Conference ideas for future

a. Online/virtual conference in future

IOSS Executive Board Meeting

Attendees: Dan Nelson, Sabrina Valentine, Mike Cagley, Molly Struve, Bea Houston 11-15-2024, 12:00 pm

- 1. Next IOSS meeting
 - a. Monday, December 2nd at 3:00 pm (Teams)
- 2. Future conference ideas
 - a. Local presenters to reduce costs
 - b. Review cost of attending conference
 - c. One day virtual option?
- 3. NOSS membership giveaway
 - a. Email all attendees to inquire about interest