

PREPARE FOR THE A+ CERTIFICATION IN JUST 4 MONTHS

QUICKLY LEARN TO BECOME AN IT HELPDESK PRO



Helpdesk Fundamentals

Course topics include: Customer Service, Hardware, Software, Security, and Troubleshooting.

Each week, students will participate in synchronous and asynchronous learning opportunities related to the content and to aid skill development. Successful students will be ready to complete an A+ Certification.

Location: DMACC – West Campus

Begins: January 11, 2022

Class Days: Tuesday/Thursday

Class Time: 6:00 PM – 9:00 PM

**FOR MORE INFORMATION OR TO
REGISTER, CONTACT CURT BUHR:
515-256-4902 OR CCBUHR@DMACC.EDU**

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