

**Summer L. DeProw, PhD**

*University of Mississippi School of Education Hall of Fame Inductee*

**Education**

**Ph.D., Higher Education**

University of Mississippi

Member, Phi Kappa Phi

Awarded, Outstanding Doctoral Student

Dissertation: *Effects of Multicultural Group Projects on Domestic Students' Intercultural Competence*

**S.C.C.T., Specialist in Community College Teaching, emphasis on Marketing and Management**

Arkansas State University

Field Study: A study of the effectiveness of the Associate Degree retraining program at Black River Technical College, Pochontas

**M.B.A., Master of Business Administration**

Arkansas State University

Managerial Policies Capstone Project: Strategic plan for Redbook Floral Service, Paragould, Arkansas.

**B.S., Major: Accounting**

Arkansas State University

Awarded, Distinguished Service Award

**Administrative and Academic Experience**

Chancellor

January 2023-Present

University of Arkansas Pulaski Technical College, North Little Rock, AR

*Academic Development*

- Collaboratively developed UA-PTC's *Strategic Plan 2023-2026: Resilience, Aspiration, and Purpose*
- Restructured executive cabinet to include Vice Chancellor's for Enrollment Management & Student Life, Information Technology, and Advancement
- Manage approximately \$48 million budget and 735,000 square feet of facilities
- Responsible for 2 full-service campuses, 7 locations, 80 academic programs, and 456 employees
- Collaborating with Faculty Senate, Staff Senate, and campus committee chairs to reorganize shared governance structure and processes for maximum participation, efficiency, and effectiveness
- Increased Arkansas Productivity Performance formula by 16% for FY24, 1.6% for FY25, 1.9% for FY27
- Negotiated tuition agreement with University of Arkansas at Little Rock (UALR) for transfer students who earn a technical certificate resulting in an 11% increase in transfer students from UA-PTC to UALR
- Shifted campus processes to include 8-week parts of term resulting in a 7% increase in enrollment for Spring 2024 and enrollment increases 11.8% Fall 2024, 10.5% Spring 2025, 11.9 % Fall 2025
- Improved student persistence from Fall 2024 to Spring 2025 by 19%

*Workforce Development*

- Awarded over \$15 million in private, state, and federal grants and donations in FY23-FY26 from Goldman Sachs Foundation *10,000 Small Businesses*, US Department of Education, Arkansas Regional Workforce, Office of Skills Development, and others; near approval for \$20 million congressionally directed spending for workforce center
- Foster economic and workforce development through innovative partnerships with the Little Rock Chamber of Commerce, North Little Rock Chamber of Commerce, and Little Rock Port Authority
- Currently working with Dassault Falcon Jet, Envoy Airlines, Trex, Standard Lithium, Tetras, and Elopak to onboard and train employees and develop long-term pipeline of talent
- Also working with Entergy, MISO, Southwest Power Pool, Arkansas Electric Co-operative to develop energy systems programs with emphasis on recruiting and training military veterans and returning service members

**Administrative and Academic Experience Continued**

Provost and Vice Chancellor for Academic Affairs

September 2021-December 2022

University of Arkansas Pulaski Technical College, North Little Rock, AR

- Directed strategic planning initiative for continued excellence in student learning, community engagement, and economic development through 2026
- Hired, supported, and guided the Academic Deans of the Schools of Fine Arts, Humanities, & Social Sciences; Technical and Professional Studies; Science, Math, and Allied Health; and Library to build new programs, assess program viability, facilitate student learning in unique and diverse ways, and recruit students, faculty, administrators, and advisory board members
- Re-established programmatic advisory councils and accreditation for technical science programs
- Guide the Administrative Deans of Recruitment and Admissions and Student Affairs
- Increased social media presence to promote quality teaching awareness; program application and enrollment; UA-PTC's accomplishments
- Created appeals processes for students who need a second chance and increasing student engagement
- Advise and assist Institutional Research Office to improve data quality; build awareness of performance funding model definitions; and change database configuration to match performance funding model data definitions
- Served as Interim Chief Information Officer
- Higher Learning Commission (HLC) Accreditation Liaison Officer
- Arkansas Division of Higher Education Liaison
- Fiscal discipline resulted in \$2 million budget surplus in FY 22 and \$8 million change in net position
- Led shared governance processes
- Promoted professional development for faculty and staff
- Collaborated with workforce development constituents at all levels of Arkansas government, as well as K-12 levels of education. Including but not limited to Chambers of Commerce, AEDC, Superintendents, Little Rock Port, Governor's Office, Arkansas legislators from both houses, and U.S. Congressmen
- Facilitated program review process to satisfy deans, chairs, faculty, state coordinating board, and regional accreditor needs as well as provide quality improvement for non-specialty accredited programs
- Tracked and reported specialized accreditation status and consultant reviews to ADHE
- Advised and reviewed all specialized accreditation and ADHE program review self-study reports
- Analyzed new program opportunities to address emerging and ongoing community needs
- Responsible for all departments of the College except Finance and Advancement

Assistant Vice Chancellor for Assessment and Accreditation

August 2017-August 2021

Arkansas State University, Jonesboro, AR

- Higher Learning Commission (HLC) Accreditation Liaison Officer
- Co-facilitated the University's strategic planning
- Represented the University in all HLC and academic federal compliance reporting
- Created and communicated all correspondence between the HLC and the University
- Advised all areas within the University regarding HLC's guiding values, assumed practices, and accreditation criteria
- Converted and interpreted accreditation criteria and federal compliance rules into daily practice and process for the University
- Assisted in preparing assurance argument and campus for 2018 HLC site visit, which resulted in all accreditation criteria declared as "met"
- Serves as HLC Peer Corps Member
- Created and facilitated program review process that will satisfy deans, chairs, faculty, state coordinating board, and regional accreditor needs as well as provide quality improvement for non-specialty accredited programs
- Tracked and reported specialized accreditation status and consultant reviews to ADHE
- Advised and reviewed all specialized accreditation achieving 100 percent programmatic accreditation
- Coordinated all Testing Center Services including ETS, CLEP, Millers, and Pearson (VUE and Certiport) admission and licensure exams and optical mark recognition test scoring services (serves as director)

**Administrative and Academic Experience Continued**

Director of Assessment

Arkansas State University, Jonesboro, AR

June 2015-August 2017

The following duties were also part of my duties as AVC for Assessment and Accreditation:

- Established current student-learning assessment processes for all programs including annual documentation processes
- Wrote interim report regarding student-learning assessment processes for HLC after one-year in the position and received positive response plus with no further requests for reports from HLC (Fall 2016)
- Collaborated with deans, chairs, faculty and co-curricular personnel to develop assessment plans
- Developed strategies with deans, chairs, faculty and co-curricular personnel to capture and use student-learning data effectively
- Chair of three assessment committees, which recently implemented the following:
  - Grant application process for student-learning investigations
  - Learn@stAte celebration/symposium of student learning investigations
  - Evaluation process for the campus's assessment plans and reports
  - Professional development collaboration with the Faculty Center
  - Campus assessment process manual, which was approved through shared governance
  - Co-curricular assessment in high learning opportunity areas
  - University learning outcomes assessment process including exit and alumni surveying and reporting
- Led IT team to develop a central syllabi repository that is easy for faculty use and connected to Banner system
- Served as assessment advisor to the University's Undergraduate Curriculum Committee, Graduate Council, and General Education Committee
- Conducted workshops on student-learning assessment, data analysis, and assessment reporting
- Led implementation of Watermark-Taskstream assessment management system for campus tracking and reporting of student-learning assessment success

Department Chair and Associate Professor, Department of Business

Williams Baptist University, Walnut Ridge, AR

January 1997-May 2015

- Supervised full-time professors, part-time professors, and work-study support positions
- Developed additional programs in finance and computer information science
- Advised and counseled approximately 30 students per year
- Organized all teaching schedules for department
- Networked with area businesses to secure student internships
- Prepared annual program-review report for Vice-President and President
- Designed and implemented strategic plan and assessment process for the department
- Improved ETS Major Field Test Scores from 2013 (75<sup>th</sup> percentile) to 2014 (97<sup>th</sup> percentile). Improved student knowledge and performance through implementation of OA process and collaboration with professors
- Achieved improvement in student knowledge and performance through implementation of OA process and collaboration with professors
- Responsible for departmental budget
- Encouraged and motivated full-time faculty to advise student organizations and activities
- Collaborated with Admissions Department to recruit new students
- First began my career in workforce development by building a network of local, regional, and national employers to increase employment opportunities for Business Department graduates.
- Maintained an average persistence rate of over 99 percent from year-to-year and 100% job placement for graduates within 6 weeks of graduation

**Administrative and Academic Experience Continued**

Assistant Outcomes Assessment Director

Williams Baptist College, Walnut Ridge, AR

August 2008-2010

- Consulted and assisted in development of assessment plans for Art, Music, English, History, and Christian Ministries Departments
- In anticipation of HLC accreditation process, requested that the President and VP of Academic Affairs allow the formation of a volunteer General Education Task Force to design and develop a General Education OA Process
- Served as consulting ex-officio member of the General Education Task Force
- Researched education journals and professional societies to provide best possible consultation
- Attended conferences on OA; specifically, the Arkansas Association for the Assessment of Collegiate Learning
- Collaborated with OA Committee and OA Coordinator to develop a rubric for evaluating OA program plans and reports
- Presented OA developments to faculty during regularly scheduled faculty meetings
- Recommended to OA Director that departments with excellent OA processes be given high-level status

**Community and Board Memberships**

Arkansas Division of Higher Education Taskforces for:

November 2025-Present

- Arkansas Workforce Challenge Scholarship Rule Making
- Arkansas Professional Skills Funding Formula Rule Making

U of A System Workforce Development Taskforce

January 2023-Present

*Arkansas Women's Hall of Fame* Board of Directors

February 2024-Present

Arkansas Division of Higher Education Executive Council

January 2023-December 2025

Fifty for the Future

January 2023-Present

- Invited but permanent member

Little Rock Chamber of Commerce

January 2023-Present

- BOD-Ex Officio

North Little Rock Chamber of Commerce

January 2023-Present

- Executive Board

Rotary Club of Little Rock "Club 99"

May 2022-Present

Little Rock, AR

Academies of Central Arkansas Ford Next Generation

Summer 2022-Present

- Board of Directors

University of Mississippi

Fall 2020-December 2023

School of Education Advisory Board

- Facilitating SOE Research Grant for Alumni, Faculty, and Staff
- Assist with selecting Hall of Fame and Practitioners of Distinction awards
- Provide advisory input for student recruitment and strategic planning

**Community and Board Memberships Continued**

## Talent Taskforce

January 2016-August 2022

Jonesboro Unlimited Economic Development, Jonesboro, AR

- Community taskforce to develop workforce for future job opportunities as part of the Jonesboro Unlimited Strategic Plan
- Conducted small business employment projections survey
- Supervised Talent Taskforce intern

## Parallel Path Program

September 2003-2006

Lawrence County Chamber of Commerce, Walnut Ridge, AR

- Purpose of program was to assist local companies to capitalize on business processes that could provide alternative revenues
- Educated and assisted student teams to establish and detail a strategic plan with financial justification for transitioning current production from low-margin, high-volume products, to high-margin, low-volume products for local industry
- Two companies participated and both utilized the information for alternative revenues and minimizing cost of current operations; one company continued operations for another 10 years and the other for another 15 years
- Guided two teams of students to develop a detailed process map to better understand manufacturing procedures, material flows, core competencies, and development of a process cost allocation model for local industry
- Coached competing teams to extend professional presentation of cost allocation model and complementary strategic plan at Phi Beta Lambda competition; both teams placed at national competition
- Presented findings to Arkansas Economic Development Commission (AEDC)
- AEDC requested additional work in Summer of 2015

**Internal Committee Experience**

## University of Arkansas-Pulaski Technical College

Fall 2021-Present

- Strategic Planning Taskforce
- College Council (committee on shared governance committee), Chair
- Serve as adviser for all shared governance committees and manage shared governance proposal process

## ASU System Office Strategic Research Group

Fall 2020-August 2021

- Facilitated/trained ASU System institutions with recent USDE professional licensure disclosure requirements
- Presented A-State's co-curricular student-learning assessment process
- Mentor ALOs and assessment directors within ASU System institutions

## Arkansas State University, Jonesboro, AR

June 2015-August 2021

- General Education Committee, ex officio role
- Undergraduate Curriculum Committee, ex officio role
- Graduate Council, ex officio role
- Shared Governance Oversight Committee
- Program Assessment Committee, Chair
- Co-Curricular Assessment Committee, Chair
- A-State Assessment Committee, Chair
- Strategic Planning Committee, Co-coordinator of Campus Communication Phase
- Task Force: Tested Experience Faculty Credential Policy, Chair
- Faculty Handbook Committee, Provost designee

**Internal Committee Experience Continued**

Williams Baptist College, Walnut Ridge, AR January 1997-May 2015

- Retention Task Force
- Diamond Destiny Strategic Planning Committee
- Outcomes Assessment Committee
- General Education Outcomes Assessment Task Force
- Faculty Senate (Served two terms as President)
- Academic Affairs Committee
- Library Committee
- Disciplinary Committee

**Teaching Experience**

College Pathways Fall 2023-Present

University of Arkansas Pulaski Technical College

- First-year experience course for under-academically prepared students

Dissertation Committee Member for Dawn M. Archibold Spring 2021-Present

Arkansas State University, Jonesboro, AR

*Do they belong? Students sense of belonging to and involvement with their university*

Professional Graduate Professor May 2017-August 2021

Arkansas State University, Jonesboro, AR

- Accountability, Accreditation and Assessment of Higher Education

Adjunct Professor/Certified Online Professor Summer 2014-Fall 2015

University of Mississippi, Oxford, MS

- Finance of Higher Education
- Human Resources in Higher Education

Associate Professor

Williams Baptist University, Walnut Ridge, AR January 1997-May 2015

- Principles of Accounting I
- Principles of Accounting II
- Promotion and Advertising
- Business Policy
- Principles of Marketing
- Business Communication Skills
- Human Resource Management
- Social Media Marketing
- Sports Management and Marketing
- First-year Experience—Higher Learning 1001

Adjunct Instructor

Black River Technical College, Pocahontas, AR August 1997-May 1998

- Business Communication Skills
- MS Office Software

**Student Development Experience**

A-State Women's Leadership Center Mentor Fall 2019-May 2022

- Meet monthly with small group of Women's Leadership Center Interns
- Coach interns on career choices and communication skills
- Provide opportunity for job shadowing and career advice

Phi Beta Lambda and Sigma Beta Delta Adviser

Williams Baptist College, Walnut Ridge, AR August 1998-May 2015

- Collaborated with department faculty to coordinate social activities and prepare for Phi Beta Lambda (PBL) competitions
- Coached students for state and national PBL competitions; annual successful wins since 2003 at the state PBL competitions in Little Rock, Arkansas
- Annual successful wins since 2005 at the national PBL competitions in Orlando, Florida; Chicago, Illinois; Nashville, Tennessee; Atlanta, Georgia; and Anaheim, California
- Assisted with annual fundraising for Williams' PBL chapter generating approximately \$10,000 per year for competition scholarships

**Consulting Experience**

Higher Learning Commission Peer Corps Fall 2017-Present

Arkansas Tech University-College of Business Spring 2021

Russellville, AR

- Conducted two workshops for building culture for continuous improvement, and continuous improvement planning
- Both workshops were connected to AACSB Standards and HLC Criterion

Arkansas Northeastern College Spring and Fall 2019

Blytheville, AR

- All faculty were required to attend
- Conducted two workshops on planning and executing student-learning assessment
- Conducted one workshop on analyzing assessment data
- Facilitated discussions about teaching, learning, and assessment

A.T. Still University Spring 2019

Mesa, AZ

- Keynote speaker at annual assessment day conference
- Consulted with Physical Therapy department regarding Taskstream and assessment documentation

**Professional Associations**

- American Association of Community Colleges
- Association for the Study of Higher Education
  - Proposal reviewer, 2013, 2014
- American Educational Research Association
- Arkansas Association for the Assessment of Collegiate Learning: served as treasurer and president
- Association for the Assessment of Learning in Higher Education
- Society of Human Resource Managers
- History of Education Society
- Southern History of Education Society

**Scholarship**

Parker, L. & DeProw, S. (2025). *Developing Generative AI Application to Foster Campus Communications*. Educase Conference, Nashville, Tennessee.

DeProw, S. (2025). *Student Success, Campus Policies, and Teaching Effectiveness*. Times Higher Education Conference, Atlanta, Georgia.

DeProw, S. (2024). *Sustaining a Successful Initiative: Moving Beyond the Shiny*. American Association of Community Colleges Conference, Louisville, Kentucky.

**Scholarship Continued**

DeProw, S. (2021). *Careers in Assessment*. Invited Panel Presenter. Association for the Assessment of Learning in Higher Education. Virtual Conference.

DeProw, S., & Johnson, T. (2020). *Developing Action Verbs for High Impact Learning Activities*. Arkansas Association for Colleges and Employers.

DeProw, S., Devereux, E., & Blackburn, J. (2019). *Utilizing Student Research Symposium for Student Learning and Community Building*. Higher Learning Commission Conference, Chicago, Illinois.

DeProw, S. (2017). *Using Inter-rater Reliability to Encourage Faculty Collaboration*. Indiana University Purdue University in Indianapolis Assessment Institute, Indianapolis, Indianapolis.

DeProw, S. (2017). *Aligning Culture with Technology to Produce Better Data for Learning*. Higher Learning Commission Conference, Chicago, Illinois.

Philhours, M. & DeProw, S. (2017). *Leveraging the University Assessment Office*. American Association for Colleges and Schools of Business Assessment and Impact Conference, Phoenix, Arizona.

DeProw, S. (2013). *Effects of Multicultural Group Projects on Domestic Students' Intercultural Competence*. Poster presentation at The Association for the Study of Higher Education conference, St. Louis, Missouri.

DeProw, S., & Kaiser, S. (2013). *The Faculty Left Behind*. Paper accepted at the History of Education Society conference, Nashville, Tennessee.

DeProw, S. (2013). *John Crews: In the 'No-Man's Land' of the University of Mississippi's Integration Battle*. Paper accepted at the Southern History of Education Society conference, Charleston, South Carolina.

DeProw, S. (2019). *Finding a Balance Between Regional and Programmatic Accreditation Student-Learning Assessment*. A.T. Still University Assessment Week Keynote Address.

DeProw, S. (2014). *The 4 P's of Marketing in Higher Education with Emphasis on Setting Tuition*. Presentation to the Executive Cabinet at Williams Baptist College, Walnut Ridge, Arkansas.

DeProw, S. (2013). *How to Effectively Compete at the Phi Beta Lambda Competitions*. Presentation to Arkansas Phi Beta Lambda Fall Leadership Conference, Mountain Home, Arkansas.

DeProw, S. (2011). *South Africa's Higher Education System*. Presentation to Williams Baptist College faculty, Walnut Ridge, Arkansas.

DeProw, S. (2010). *Promotion Tactics for Small Businesses*. Presentation to Lawrence County Chamber of Commerce meeting, Walnut Ridge, Arkansas.