

## To Register:

1. Check your eligibility for a scholarship:  
Call Des Moines Neighborhood Resource Office at **280-1807** Mon.-Fri., 8:00 am-5:00 pm.
  - Payment is required upon registration. If you are a scholarship recipient, registration and payment will be made through Des Moines Neighborhood Resource Office.
2. Nonscholarship participants, call DMACC at **964-6800** to register and pay.

Tell our operators:

- Name, home address and home phone number
- Student ID or Social Security Number
- Course Reference Number (CRN) and Course Title
- Your credit card number and expiration date (MasterCard, Visa or Discover)

**To drop or withdraw your registration and receive a full refund, you must notify Des Moines Neighborhood Resource Office, Making Connections or DMACC Registration at least 48 hours (two business days) before the start of class.**

Any exceptions must be documented through the Continuing Education office to be considered for a refund. If DMACC cancels a class, you will receive an automatic refund. Please allow three weeks to receive your refund.



## Read What NRLC Participants Have To Say

“The value of the classes is priceless. I have learned . . . it is critical to have open input from everyone concerned when making a decision. There are many points of view that need to be considered when making decisions that affect people.”

Jan Goode, South Park Neighborhood Association

“Through the NRLC classes and electives . . . I now have the skills and talents along with the confidence to participate in two different neighborhood associations and have become very active in the Making Connections Resident Leader initiative . . .”

Terry Wells, Cheatom Park and Capitol East Neighborhood Associations; Making Connections

This certificate program has been developed in partnership with the Des Moines Neighborhood Resource Office, Making Connections Des Moines and Des Moines Area Community College.



With support from the Annie E. Casey Foundation

**Non-Discrimination Policy:** Des Moines Area Community College shall not discriminate on the basis of race, color, national origin, creed, religion, gender, sexual orientation, age, disability, or status as a U.S. veteran. Inquiries may be directed to the EEO/AA Officer, Ankeny Campus, Building 1, (515) 964-6301.

# NEIGHBORHOOD RESIDENT LEADERSHIP CERTIFICATE PROGRAM

Determine Your Goals and Develop Your Skills

Get Involved in Your Community



Classes held at the DMACC Urban Campus, 1100 7th Street, Des Moines, and other central locations

  
CONTINUING EDUCATION  
Des Moines Area Community College  
[ce.dmacc.edu](http://ce.dmacc.edu) Explore Your Passion. Change Your Life.

## Neighborhood Resident Leadership Certificate Program

Training is designed to provide **all Des Moines area residents** with the skills, tools and confidence to effectively network with each other, communicate with government and become involved in neighborhood and community organizations. Everyone is encouraged to participate.

Increase your effectiveness, get involved and be a leader in your community!

### Community Leadership Core Courses \*

\* Classes are required to obtain a certificate

#### The Power of Working Together

- Team Building
- Decision Making

#### Leadership Building Blocks

- Strategic Time Management
- Leading Effective Meetings

#### Knowing Me, Knowing You

- Interaction Style Analysis
- Understanding Cultural Differences

#### Communicating for Results

- Effective Communication
- Negotiation Skills

#### The Art of Influencing Others

- Influential Leadership
- Motivation and Empowerment

#### Leading through Conflict & Change

- Conflict Management
- Navigating Change

See insert for detailed class information and elective class offerings.

## Benefits For You:

- ▶ Gain confidence
- ▶ Learn new skills
- ▶ Become a leader in your neighborhood/ community, church or school
- ▶ Earn a certificate or take individual classes
- ▶ Attend with people you know

## Certification Option

If desired, you can earn the Neighborhood Resident Leadership Certificate by completing the 24 hours of Core Leadership classes and 16 hours of elective class instruction.

*“Many roads lie open before us if we have the courage to take the journey.”*

**Preston A. Daniels,**  
Former City Councilman and Mayor, City of Des Moines, IA  
Former President, Drake Neighborhood Association  
Current Board Member, Des Moines Neighborhood Resource Office



## Scholarships Available!

In an effort to promote leadership and participation, residents in low to moderate income neighborhoods are encouraged to apply for a limited number of scholarships provided by the Des Moines Neighborhood Resource Office and Making Connections Des Moines.

**To apply for a scholarship, call 280-1807** at least two weeks prior to the start of the class. Applicants must reside in one of the eligible neighborhoods indicated below.

- |                           |                               |
|---------------------------|-------------------------------|
| Accent *                  | Kirkwood Glen *               |
| Arbor Peaks               | Laurel Hill *                 |
| Beaverdale                | Linden Heights                |
| Easter Lake Area          | Lower Beaver                  |
| Capitol East *            | Magnolia Park                 |
| Capitol Park *            | Martin Luther King Jr. Park * |
| Capital View South (MC) * | McKinley/Columbus Park *      |
| Carpenter *               | Meredith                      |
| Chautauqua Park *         | Merle Hay                     |
| Cheatom Park *            | Mondamin Presidential *       |
| Douglas Acres *           | North of Grand *              |
| Downtown *                | Oak Park *                    |
| Drake *                   | Pioneer Park *                |
| Drake Park *              | River Bend *                  |
| East Village *            | Salisbury Oaks                |
| Ewing Woods-Evergreen     | Sherman Hill *                |
| Fairground *              | Somerset *                    |
| Fairmont Park *           | South Park *                  |
| Gray's Lake               | Southwestern Hills            |
| Gray's Woods *            | Union Park *                  |
| Greenwood Historic        | Valley High Manor *           |
| Highland Park *           | Waterbury                     |
| Hillsboro                 | Watrous South                 |
| Indianola Hills *         | Waveland Park                 |
| Ingleside (MC) *          | Waveland Woods                |
| Ingersoll Park            | Westwood                      |
| King Irving *             | Woodland Heights *            |

\*Eligible for scholarships.  
MC- Making Connections Des Moines